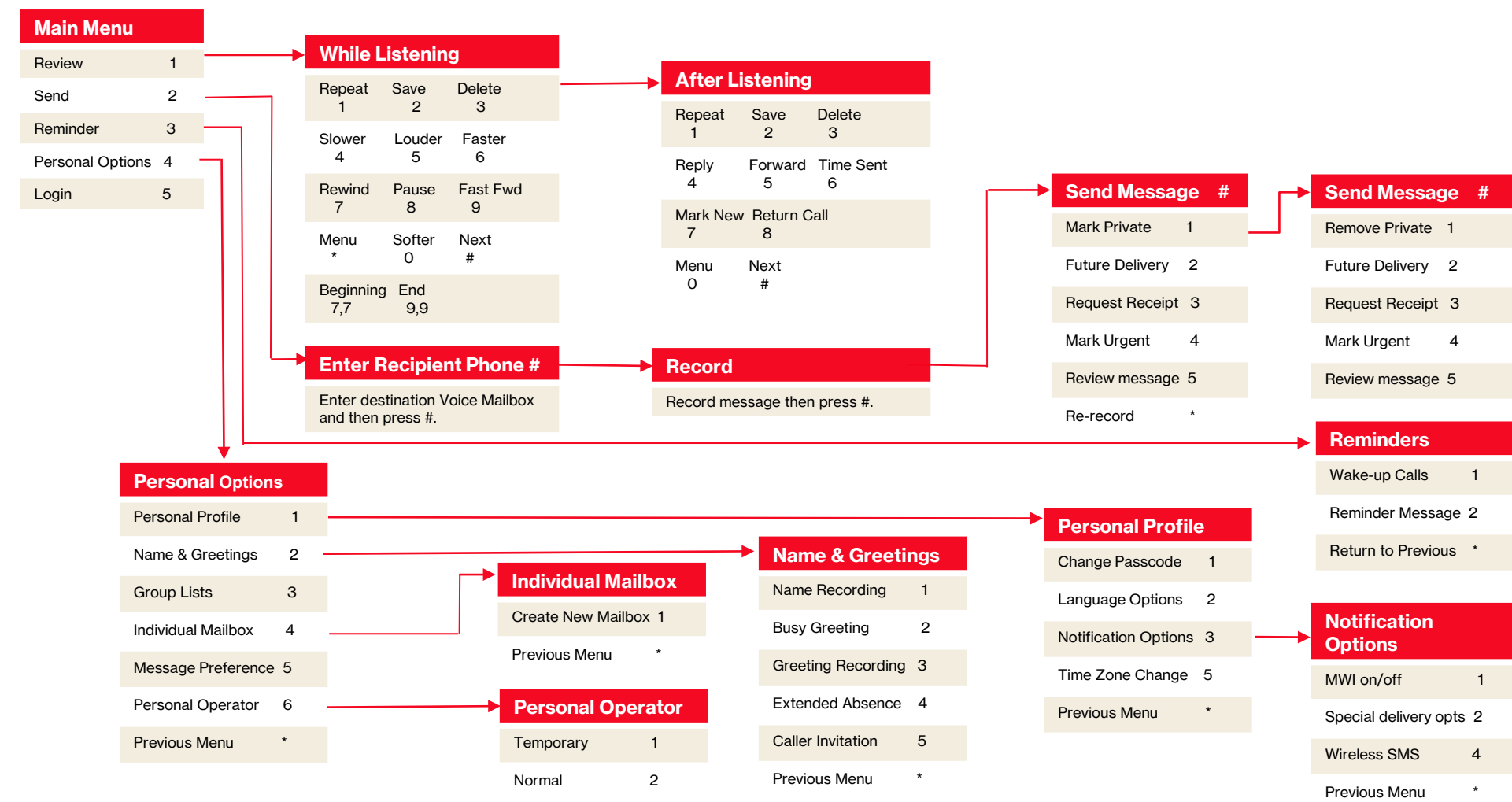


Fios Digital Voice Voicemail User Guide (2025)

This document is a summary of all options for the Fios Digital Voice Voicemail. Login to your Voicemail by calling 888-234-6786 (888-2FIOSVM). Follow the prompts from Main Menu for desired options as listed in the block diagram.



- Notes:**
- Not all options are available with every mailbox type.
 - You'll be required to enter mailbox # and old passcode when you press 7 to transfer to old system. You'll have to hang up and redial to return to new system.
 - If you are using individual sub-mailboxes and call to retrieve messages, the system will ask for your mailbox identifier, which is the sub-mailbox number (1-8). The main mailbox identifier is 0.
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